## COVID-19 Protocol Information

We are taking additional precautionary measures within our practice to keep our staff, doctors, and clients safe, while we continue to provide patient care.

We have increased our protocols throughout our practice to minimize the spread of COVID-19.

## We Are Welcoming Clients With Patients Back Into Our Hospital.

- Masks are to be worn at all times while visiting the clinic.
- Clients must call to check in from their vehicle when here for appointments. Our lobby is currently closed.
- We will continue to offer curbside service to the people who feel more comfortable staying in their cars.
- Exam rooms are disinfected between each pet's visit and hand sanitizing stations are available to our clients.

## **Medication and Food Refills**

- You may call in your prescription refills and request it to be mailed to your home.
- You may also call in your prescription or food refill request.
  One of our staff members will bring it to your car for curbside service upon request.